



Rajasthan State Legal Services Authority,
under the aegis of,
National Legal Services Authority (NALSA)

ONLINE LOK ADALAT-22ND AUGUST

REPORT

With Technical Support of

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First ever Online Lok Adalat in Rajasthan!

Rajasthan State Legal Services Authority (RSLSA) conducted the first ever Online Lok Adalat in Rajasthan on August 22, 2020, amid the restricted judicial functioning owing to Covid-19 outbreak. This unique Lok Adalat was conducted full digitally on an Online Dispute Resolution (ODR) Platform.

Sama, an ODR platform, recognized by Ministry of Law and Justice, Government of India, was the official technical partner for the Lok Adalat, which witnessed over 350 courts from 37 districts across Rajasthan settling disputes online through Video Conferencing and E-Signatures. A total of **33,546** matters were settled, with the total settlement amount crossing **270+ Crores**

The Accomplishment Ceremony was held to celebrate the success of the Online Lok Adalat & was graced by the presence of Hon'ble Mr. Justice N.V. Ramana, Judge Supreme Court of India and Executive Chairperson, NALSA who was the Chief Guest for the event. Hon'ble Supreme Court Justice Dinesh Maheshwari and Justice Ajay Rastogi was also present. Hon'ble Mr Justice Indrajit Mahanty, Chief Justice, High Court of Rajasthan & Patron-in-Chief, RSLSA, Hon'ble Ms. Justice Sangeet Lodha, Judge High Court of Rajasthan & Executive Chairperson, RSLSA also attended the ceremony, and the vote of thanks was given by Brajendra Kumar, Member Secretary, RSLSA.



The Online lok Adalat was held with joint efforts of Justice Sangeet Lodha, Brajendra Kumar, Member Secretary, Vikas Khandelwal, Special Secretary and entire team of RSLSA and Sama Case Managers. The whole has been conceptualized and made possible because of the leadership provided by Ashok Jain, Member Secretary, NALSA.

Jodhpur Distict Legal Services Authority

"Good Evening. To be honest, when we started Online Lokadalat, I was not sure that we could pull this off but you certainly did it and did it well. Thanks to all SAMA team members. Convey My Regards to Respected District and Sessions Judge Saheb. I wish you all the best for your future and congratulate you for this wonderful achievement. You worked hard, you deserve it, you have got it."

- Jaiprakash Narayan Purohit, Former District Judge

Kota Distict Legal Services Authority

Owner of NextGen had a due with BSNL of about 3000+/- and due to lockdown and certain unavoidable circumstances, he couldn't pay his bills. His case was refered to Online Lok Adalat and on SAMA Video Confrencing he joined and got his matter resolved within 10 mins and signed his settlement agreement from the comfort of his home. For businesses and employees, when they're already suffering in the covid, he got his matter settled without his work getting hampered.

Rajsamand Distict Legal Services Authority

Another worth mentioning success story is a matrimonial dispute under section 9 of Hindu Marriage Act, 1956. The couple had not talked to each other for months. It was a sensitive session for the parties and the Neutral presiding over the session shrewdly recognized this as an opportunity to break the ice between the parties. It was a magic that the parties soon got their emotional bond revived to look at each other on a VC and hear the voice. The session ended on a soothing note of parties reconciling the matter and now they live together, happily. What was resounding in this episode was that the whole session took place virtually, from the session conducted on a VC to getting the Raazinama (settlement) E-Signed with our assistance. The only thing that took place physically was the reunion of parties!

Merta Distict Legal Services Authority

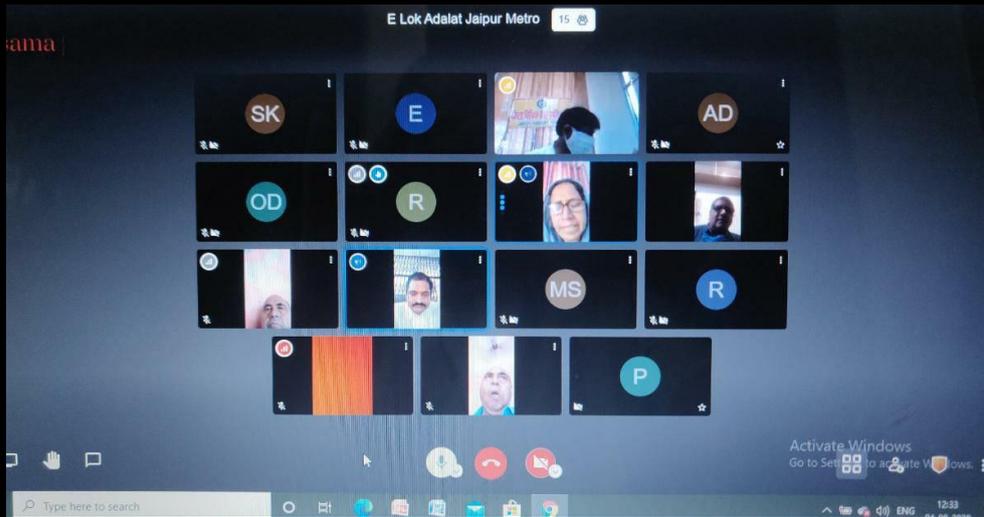
This story is of a couple, who were fighting a family matter in the court since 2018. In this particular case the wife had filed a couple of cases against the husband and the matter somehow came to be listed in the Lokadalat. The matter was taken up for counselling and with the efforts of pre counsellor, the secretary as well as the advocate the parties agreed to mutually settle and take back the case and more importantly agreed to live together. As of today, wife has withdrawn both the matters from the court and both the husband and wife are happily living together with their children.

A 76 year old lady, who had difficulties in travelling, was able to resolve a pending loan default matter through the comforts of her home.

Dausa Distict Legal Services Authority

It was an connected matter in MACT claim of around Rs. 30 lakhs. Surviving Plaintiff was a 13 year old while the father had passed away in the unfortunate incident. The insurance company advocate came up with their usual pretext of not having the approval of such amount. The presiding officer asked the Insurance co. to ask for approval considering the facts that the family is dependant on this award, moreover 2 cases can be disposed off for once and all with this approval. Luckily, the approval was obtained in next 2 hours. The session was resumed and the matter disposed off. The smile and sigh of relief on faces of parties spoke volumes of the potential online medium has in dispute resolution.

Cases Disposed- 33,546
Total Amount Settled- 270+ Crores



Pictures of Litigants and Judges participating in the Rajasthan Online Lok Adalat through the ODR platform of Sama

